

## Service Desk: Incident #110610 - Updated

From: Moorhead Computer Help Center <mhdchc@minnesota.edu>  
To: <barbara.laplante@minnesota.edu>  
Date: Friday - September 18, 2015 9:12 AM  
Subject: Service Desk: Incident #110610 - Updated  
Attachments: Mime.822

The Computer Help Center (CHC) has posted a possible solution to your ticket.

If you do not believe the proposed solution resolves your issue, please let the CHC know by clicking on the incident link below. If you do not click on the link, this ticket will be closed in 3 days.

[Click here to keep the Incident open.](#)

**New Note:**

Tim,

Here is the link for the windows 7 SpartanWifi instructions.

[https://factory.minnesota.edu/guest/SpartanWiFi\\_Win7\\_setup.pdf](https://factory.minnesota.edu/guest/SpartanWiFi_Win7_setup.pdf)

**Incident Information**

<b>Incident #:</b>	110610
<b>Date Opened:</b>	09/18/15 08:21
<b>Classification:</b>	General
<b>Technician:</b>	Chris DeBaere
<b>Item #:</b>	100016
<b>Item Type:</b>	Moorhead New Incident Request
<b>Identifier:</b>	
<b>Customer:</b>	Barbara LaPlante
<b>Org Unit:</b>	
<b>Country:</b>	
<b>Due Date:</b>	10/08/15 09:21
<b>Description:</b>	9/29/15 (Tuesday) 15 guest internet accounts -

Advisory Meeting (6:00 PM to 10:00 PM; Room  
B150 Computer Programming Classroom/Lab)  
Contact: Tim Preuss ext 6614 /  
tim.preuss@minnesota.edu

Thank you!

**Incident Link:** [Click Here](#)

Computer Help Center

**M|State**

*Your Regional College of Choice*

Detroit Lakes, Fergus Falls, Moorhead, Wadena.

<https://chc.minnesota.edu>